

TDM GUIDELINES

Support for Technical Debt Management in Software Projects

LAUTHORS:

Helvio Jeronimo Junior (COPPE/UFRJ and IFRJ)

Guilherme Horta Travassos (COPPE/UFRJ)

PROPOSAL:

What to consider when managing Technical Debt items

FOCUS:

Software Development Teams



Table of Contents

01	About the TDM Guidelines Research Context Proposal	03
02	Structure of TDM Guidelines Main Elements Phases Macro Activities Practical Actions Artifacts TD Technologies	04
03	How use it?	07
04	Practical TDM Guidelines Prevention of TD items Identification of TD items Measurement of TD items Prioritization of TD items Repayment of TD items Documentation of TD items Monitoring of TD items	08
05	Conclusion Summary Results Import Notes	25
06	Further Information Contacts Institutions and Fundings Related References	26

ABOUT THE TDM GUIDELINES

Research Context

The current evidence-based Guidelines were structured in the context of a doctoral research in the Experimental Software Engineering Group (ESE) of the Systems Engineering and Computer Science Department (PESC/COPPE) at the Federal University of Rio de Janeiro. These guidelines comprise information from the technical literature and the software industry.

The Proposal

Main Goal

It refers to guidelines to support teams in managing TD items. These guidelines are structured in parts that can be adopted by team members, such as macro activities and practical actions (i.e., activities, tasks, and recommendations to perform such actions). It also includes advice on some artifacts and technologies that can be adopted to support the performing of the practical actions.

It is expected that software organizations can use these TDM Guidelines as a strategy to anticipate possible risks associated with the maintenance and evolution of their software products.

Context

Technical Debt (TD) is a metaphor associated with technical decisions taken in the software development concerning internal quality software issues. Many decisions must be taken when a project software starts, but it is hard for the team to have a complete understanding of the problem as a whole, which turns inevitable the incurrence of unintentional TD. On the other hand, TD may be intentionally incurred to achieve some business advantages by sacrificing the internal quality in the short-term, like savings of time (schedule) and cost reduction. In the long-term, TD items may carry some risks to internal software quality, hindering the evolution of software products. Thus, TD can influence positively or negatively to the software project ecosystem and the quality of their software products. Then, TD is not necessarily a "bad thing" if it is perceived and managed strategically in the software project.

STRUCTURE OF THE TDM GUIDELINES

Main Elements

The structure of the TDM Guidelines combines phases, TD macro activities, and practical actions (i.e., activities, tasks, and recommendations). These guidelines also provide some artifacts as well as information about technologies that can be adopted by team members to deal with TD items.

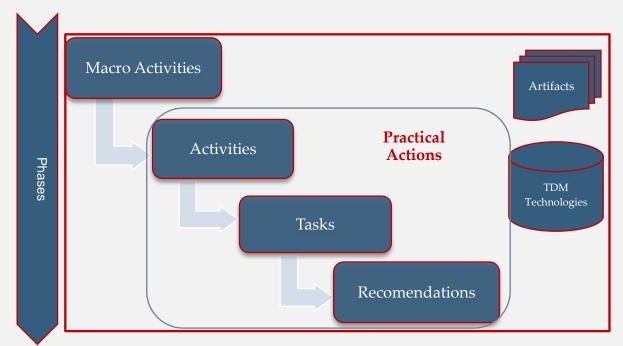


Figure 1. TDM Guidelines Structure

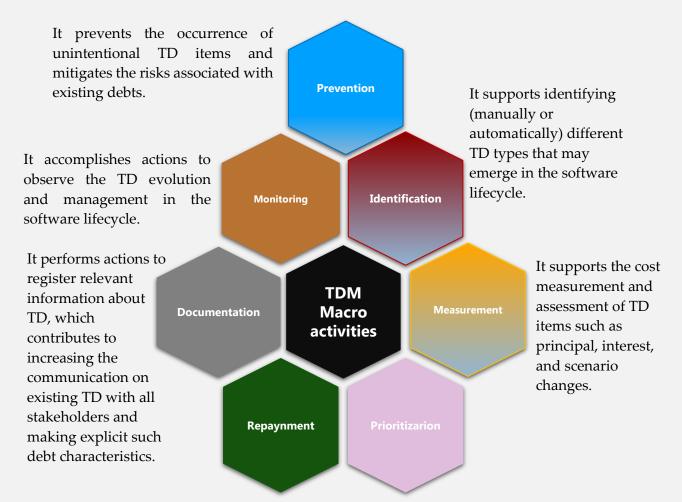
Phases

The phases organize the performing of practical actions to deal with TD items over time. These are associated with generic moments concerning to planning, development, and evolution of software products.

- **Planning Iterations/Milestones:** The practical actions related to the planning of TD management should be performed in the planning stages of the project, such as at the beginning of the project, during sprint planning meetings, and during sprint reviews/retrospectives.
- **Development and Evolution Iterations:** Other practical actions to deal with TD items should be performed iteratively, following the project cycles, through the development and evolution iterations of the software product.

Macro Activities for TD Management

The Practical Actions to deal with TD in software projects can be organized into macro activities. These essential macro activities are summarized in the figure illustrated below.



It performs the most appropriate strategy and actions to eliminate TD. The actions to pay a debt item depend on the TD types and the objectives involved. It evaluates each known TD item to rank its repayment. The actions can consider specific criteria for supporting decision-making related to prioritizing TD items.

Practical Actions

Each macro activity comprises a set of practical actions that should be performed to deal with TD items aiming to minimize the risks related to internal quality software.

These practical actions refer to **Activities**, **Tasks**, and **Recommendations** that can be performed iteratively, following the project cycles.

Artifacts

The TDM Guidelines suggest artifacts and instruments that can be adopted by team members when performing the **Activities**, **Tasks**, and **Recommendations**. The main artifacts and instruments are:

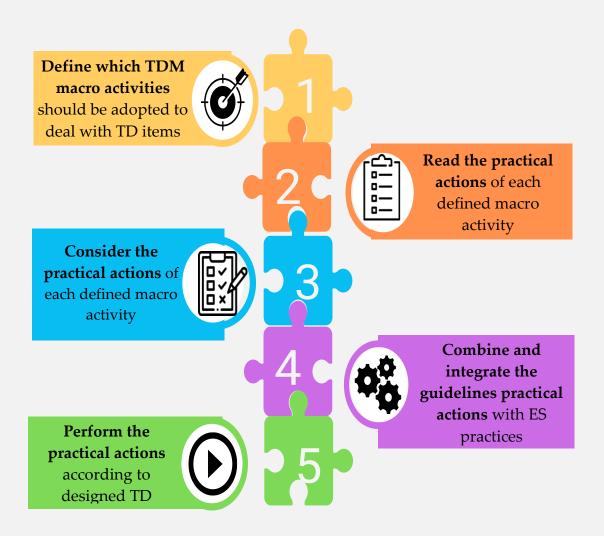
- A1- Questionnaire for mapping actions related to internal software quality: it supports the teams in mapping the useful actions, artifacts, and technologies that should be adopted in the planning and performing project phases to maintain and evolve software products.
- A2- List of Required Actions and Technologies Mapped (Potential TD items): it can be used to support identifying TD items from the required actions, technologies, and criteria.
- A3- Checklist to inspect TD items: it drives team members in the identification of different TD types.
- A4- TD Management Worksheet: it supports monitoring the existing TD items.
- A5-Template for TD documentation: it supports documenting relevant information about TD items.

TDM Technologies

The TDM Guidelines also offer indications of technologies (i.e., strategies, methods, SE practices, and tools) that can be used to perform the practical actions to manage TD. Each technology provides support to specific macro activities and/or TD types.

The technologies recommended in the TDM Guidelines should be adopted according to macro activities and TD types that need to be dealt with in the project.

How to use it?



All stakeholders can use these guidelines to support decision-making on actions concerned with TDM in software projects.

Then, the team should (1) **define which TDM macro activities** should be adopted in their software project to deal with TD items, considering the project's context. Next, they should **(2) read** and **(3) consider** the practical actions (activities, tasks, and recommendations) provided in the guidelines of each defined macro activity. Then, the understanding of the practical actions should be aligned among all the team.

The TDM Guidelines do not aim to replace the everyday software development activities or the original methods in more traditional software projects. Nevertheless, these guidelines can be (3) combined with the existing activities, methods, and technologies already in use, mainly those related to internal quality software. Finally, the team should (4) perform their established practical actions to deal with TD items in the project.

Practical TDM Guidelines

The TDM Guidelines contain fundamental concepts related to understanding and management of Technical Debt. Therefore, it is recommended that the team be aware of these concepts when using it. These concepts are explained in the Glossary of terms on TDM.

When planning or performing TDM actions, team members can assign the **Activities**, **Tasks**, and **Recommendations** in different statuses throughout software product planning, development, and evolution iterations, recalling that the TDM guidelines can be used iteratively, following the project cycles.

Each **Practical Action** can be marked as:

- **Done** if it is already completed.
- To Do if it is an expected activity for the next phases.
- Not Applicable (N/A) if it is not in the project plan.

It is possible to add comments and details in the "**Notes**" Field to better organize project information about the planning and performing practical actions to deal with TD items.



PREVENTION OF TD ITEMS

PREV_1. Understand the TD phenomenon: Team members need to be aware of what is Technical Debt (TD), as well as its main types, causes, and impacts.

	PREV_T1. Plan and promote meetings, training, or workshops	To Do	Done	N/A
	to team members about the occurrence of TD in software			
us	projects, such as its main types, causes, and impacts.			
Planning Iterations	Recommendations (R):			
ning It	R1_PREV_T1. Define adequate moments to do it. These events			
Planr	can be conducted at the beginning of the project or when they are			
	required by the teams. Besides, create or select adequate materials to be used in this event. These materials should make			
	explicit that TD is related to internal quality software. See here an			
	example of material that can be used as a base.			
suc	PREV_T2. Identify and communicate to team members about			
Development and Evolution Iterations	the project's circumstances that may lead them to assume TD			
	items intentionally. It includes making the TD's benefits			
Devel	explicit for a long time and the most suitable times to accept			
<u> </u>	intentional TD items.			

PREV_2. Define and use adequate SE technologies to prevent TD: project 'members can define and adopt technologies to prevent the occurrence of TD items as well as to minimize their risks.

		To Do	Done	N/A
	PREV_T3. Identify and define adequate Software Engineering			
	(SE) technologies (i.e., practices, methods, techniques, and			
	tools) that can be adopted by project members to avoid or			
	reduce the occurrence of issues related to internal software			
	quality. It should consider the project's context, such as the			
ons	adopted software development process and technologies.			
Planning Iterations	Recommendations (R):			
ng It	R1_PREV_T3. The proposed Artifact 1 (Mapping of useful			
lann	actions, artifacts, and technologies) can be used for support in			
<u>A</u>	identifying and defining which and how SE actions, artifacts, and			
	technologies can be adopted to avoid or reduce the occurrence of			
	unintentional issues related to the internal quality software			
	product. The information mapped can be registered in proposed			
	Artifact 2 (List of Required Actions, Artifacts, Technologies, and			
	Potential TD items). Besides, see here the list of some			
	technologies to prevent TD items.			

well as to minimize their risks. PREV_T4. Adopt the defined SE technologies in the project to avoid or reduce the emergence of internal software quality issues.	PREV_2. Define and use adequate SE technologies to prevent TD: project 'members can define and adopt technologies to prevent the occurrence of TD items as						
PREV_T4. Adopt the defined SE technologies in the project to avoid or reduce the emergence of internal software quality issues.	well as to minimize their risks.						
	PREV_T4. Adopt the defined SE technologies in the project to avoid or reduce the emergence of internal software quality issues.						

NOTES

IDENTIFICATION OF TD ITEMS

IDT_1. Map the possible TD items, criteria, and acceptable levels to identify them: The occurrence of possible TD items and criteria to support their identification can be previously mapped in the early stages of the project.

identification can be previously mapped in the early stages of the project.					
		To Do	Done	N/A	
	IDT_T1. Map potential issues that can occur (intentionally and				
	unintentionally) in the project, impacting software evolution				
	and maintenance activities. These issues are TD items related				
	to non-compliance with the required internal quality software,				
	actions, and technologies. Each TD item is associated with a				
	TD type. This mapping should consider the technical project's context.				
	Recommendations (R):				
	R1_IDT_T1. Project members should identify the possible issues				
	related to non-compliance among the performed activities,				
	artifacts, technologies, and the required quality standards. The				
	outcome can be used as a list containing information about the				
ons	potential TD items that can emerge during the project's lifecycle.				
Planning Iterations	R2_IDT_T1. This information can be registered on the proposed				
ng It	Artifact 2 (List of Required Actions, Artifacts, Technologies, and				
anni	Potential TD items - Potential TD items Section).				
Ы	IDT_T2. Define specific criteria and/or acceptance levels to				
	support identifying the mapped potential TD items and their				
	types, mainly those that cannot be identified automatically. It				
	can include defining what types of debts can be accepted and				
	their respective acceptance percentages. Recommendations (R):				
	• •				
	R1_IDT_T2. Define specific criteria to observe problems related				
	to required standards and practices such as requirements,				
	documentation, code, architecture, design, tests, and versioning.				
	R2_IDT_T2. This information can be registered on the proposed				
	Artifact 2 (List of Required Actions, Artifacts, Technologies, and				
	Potential TD items - Criteria Section).				

❖ TDM GUIDELINES – SECTION 04

IDT_2. Define and use specific technologies to identify TD: project members can define and adopt technologies to support the identification of TD items.

		To Do	Done	N/A
	IDT_T3. Identify and define technologies that should be used			
	to support the identification of TD items. It should consider			
ons	the different <u>TD types</u> that can occur in the project and the possible ways to identify such TD (e.g., semi-automatic or			
erati	manual identification). These technologies refer to tools for			
og It	static analysis of source code or specific strategies, practices,			
Planning Iterations	and checklists.			
Pla	Recommendations (R):			
	R1_IDT_T3. Look for specific technologies that can be used to			
	support the identification of TD items. See here the list of some			
	technologies to identify TD items.			
	IDT_T4. Periodically identify the TD items that emerged			
	intentionality or unintentionality throughout the project. The			
	identification of TD items can be performed in different project			
	phases, according to the adopted development practices. For			
ions	example, in each project's iteration (at the beginning or the			
terat	end).			
on It	Recommendations (R):			
oluti	R1_IDT_T4. Use the defined technologies to identification of TD			
1 Ev	items. The proposed Artifact 3 (Checklist to support the			
t and	inspection of TD items) can be used as a guide to drive the			
Development and Evolution Iterations	identification of possible inconsistencies related to SE actions,			
	practices, and technologies that are not meeting the required			
	standards which such inconsistencies may hinder software			
	maintenance and evolution activities.			
	R2_IDT_T4. If relevant, use the list containing the required			
	actions, artifacts, technologies, and potential TD items mapped			
	(Artifact 2) as a basis for supporting the comparison between the required standards and status of activities and software artifacts.			
	required standards and status of activities and software attracts.			

IDT_3. Create a backlog of TD: this makes it easier and more explicit for team members to identify, measure, prioritize, report, and track TD items without making big changes to their workflow.

		To Do	Done	N/A
	IDT_T5. Create and maintain a backlog list of the identified			
	TD items.			
ions	Recommendations (R):			
Planning Iterations	R1_IDT_T5. The backlog can be structured as a spreadsheet, a documentation artifact, or structured in management tools. If relevant, use the proposed Artifact 4 (TD Management Worksheet - Section of Backlog of TD) to register relevant information about TD items.			
Development and Evolution	IDT_T6. Classify and register information about each			
	identified TD item. This involves describing the TD items, their			
evel id Ey	type, related project' iteration, and status.			
an	Recommendations (R):			

IDT_3. Create a backlog of TD: this makes it easier and more explicit for team members to identify, measure, prioritize, report, and track TD items without making big changes to their workflow.				
R1_IDT_T6. Team members can register this information at specific moments of the project, such as in retrospectives meetings and at the beginning or end of each project iteration. If relevant, use the proposed Artifact 4 (TD Management Worksheet - Section of Backlog of TD) to register such information.				

NOTES:
·

MEASUREMENT OF TD ITEMS

MEA_1. Define and use specific technologies to measure TD: project members can define and adopt technologies to properly estimate the costs related to TD items.

		To Do	Done	N/A
Planning Iterations	MEA_T1. Identify and define adequate SE technology that can be used to support the measure of the costs (interest and principal) of TD items. Recommendations (R):			
Planning	R1_MEA_T1. Look for specific SE technologies proposed for TD measurement or techniques and practices adopted in the project to estimate effort/costs/time of tasks that can be used to measure the costs for measurement of TD items. See here the list of some technologies to measure TD items.			
Development and Evolution Iterations	MEA_T2. Adopt the defined SE technologies to measure TD items.			

MEA_2. Analyze scenario change: the possible scenario changes of the project related to each TD item can be mapped to help them estimate the interest of each TD item.

		To Do	Done	N/A
	MEA_T3. Map and describe the possible scenario changes that			
	may occur in future project cycles and their potential risks			
	related to each TD item, for example, changes in project'			
ons	members, short deadlines, and inclusion of new requirements.			
erati	Recommendations (R):			
on It	R1_MEA_T3. If relevant, use the proposed Artifact 5 (Template			
lutic	of Documentation of TD items -Possible Change Scenario) to			
and Evo	register the mapped scenarios.			
	MEA_T4. Estimate the probability of occurrence for each			
ent	mapped scenario. The likelihood varies with different time			
Development and Evolution Iterations	frames. Then, this probability should be estimated by			
	considering some specific time.			
	Recommendations (R):			
	R1_MEA_T4. Measurement scales and/or estimative practices			
	adopted in the project can be used for such probability. For			
	example, scales for evaluation of impact and likelihood of risks.			

❖ TDM GUIDELINES - SECTION 04

MEA_3. Estimate the costs of TD: the costs regarding principal, interest, and total can be estimated for each TD item to properly measure them.

carr be	estimated for each 15 fichi to properly measure them.			
		To Do	Done	N/A
	MEA_T5. Estimate the current cost (principal) for repayment			
	of each TD item.			
	Recommendations (R):			
	R1_MEA_T5. Use the defined SE technologies to support the			
	measurement of the principal of TD items.			
tions	R2_MEA_T5. Historical data about efforts estimative can be used			
teral	to achieve a more accurate estimation beyond the initial			
on I	assessment (high/medium/low).			
oluti	MEA_T6. Estimate the accumulated interest for each TD item.			
d Eve	Recommendations (R):			
Development and Evolution Iterations	R1_MEA_T6. The interest can be estimated based on the			
)me	predicted scenarios. Besides, if relevant, the dependence between			
/elog	TD items also can be considered to estimate the TD interest.			
Dev				
	R2_MEA_T6. Use the defined SE technologies to support the			
	measurement of the interest of TD items.			
	MEA_T7. Estimate the total cost for each TD item. This			
	estimative should consider the sum of principal and interest			
	values.			

NOTES:	

❖ TDM GUIDELINES - SECTION 04

PRIORITIZATION OF TD ITEMS

PRI_1. Define a	and use specific	criteria to	prioritize	TD: criteria	can be
defined and used to	o support prioritizin	ng TD items.			

defined and used to support phondering 1D items.					
		To Do	Done	N/A	
	PRI_T1. Define which criteria should be used to support the				
ions	prioritization and the decision-making about the payment of				
terat	TD items.				
ng It	Recommendations (R):				
Planning Iterations	R1_PRI_T1. When applicable, one or more criteria can be defined				
匠	to support the prioritization of TD items. Such criteria include				
	business values, the impact on internal quality, and the costs of				
	TD items. See the list of some of such criteria here.				
Development and Evolution Iterations	PRI_T2. Adopt the defined criteria in the context of the TD prioritization strategy.				

PRI_2. Define and use specific SE technologies to prioritize TD items: project members can define and adopt technologies to adequate order prioritization of repayment of TD items.

repay	ment of 1D items.			
		To Do	Done	N/A
	PRI_T3. Design a strategy to prioritize TD items by considering specific scenarios, prioritization criteria, and SE technologies. Recommendations (R):			
Planning Iterations	R1_PRI_T3. Define the main scenario that will be used to drive the prioritization and payment strategies of TD items in the project. To do it, consider the following scenarios: The scenario of TD Prioritization 1: Consider the end of one iteration/release and the beginning of another. Important features are planned for the software product or one of its components in the next iteration/release. Then, the existing TD items that may impact the development or maintenance of such features must be paid down simultaneously. So, define which and how many items should be paid for. To do it, use the specified criteria and/or strategy for ranking and repayment of TD items. The scenario of TD Prioritization 2: TD items are increasing or decreasing for a software product or one of its components, and there are enough TD items to justify devoting resources to paying it down (perhaps a percentual of the project's iterations or an entire iteration/release. So, define which and how many items should be paid for. To do it, use the specified criteria and/or strategy for ranking and repayment of TD items.			

❖ TDM GUIDELINES – SECTION 04

	2. Define and use specific SE technologies to pr			
	ct members can define and adopt technologies to adequate	order pi	rioritizat	ion of
repay	ment of TD items.			
	R2_PRI_T3. Define how the established criteria should be used			
	and assessed. It includes defining a scale to represent			
	(quantitatively or qualitatively) the TD items against such criteria			
	as Radio Scale, Likert Scale, and Visual Analogue Scale.			
	R3_PRI_T3. Identify the dependencies if the dependence among			
	TD items or the dependence between TD items and features were			
	defined as criteria to be considered in the prioritization of TD			
	items. A traceability matrix can be used to identify and track such			
	dependences. If relevant, use the proposed Artifact 5			
	(Documentation of TD items - Related Features and Dependence			
	on other TD items) to record information about such			
	dependences.			
	R4_PRI_T3. Some prioritization strategies' characteristics regarding criteria assessment can be used as a base to design a			
	TD prioritization strategy. Some examples of prioritization			
	strategies, but not limited to, are Risk and Impact Matrix,			
	Multicriteria analysis, MOSCOW, RICE, BASICO, GUT, WSJF,			
	Technical Certainty x Business Agreement, and agile			
	prioritization techniques.			
	R5_PRI_T3. If relevant, define the proper moments (milestones)			
	in which the TD items should be prioritized. For instance, the			
	(re)prioritization of TD items can be performed at the end or			
	beginning of each project iteration.			
	PRI_T4. Identify and define technologies that can be used to support the prioritization of TD items.			
suc	Recommendations (R):			
Planning Iterations	Recommendations (IV)			
g Ite	R1_PRI_T4. Look for specific technologies proposed for TD			
nnin	prioritization or traditional prioritization strategies that can be			
Pla	used to support the prioritizing of TD items. See the list of some			
	such technologies for TD prioritization here. Besides, establish			
	how and when such technologies will be used.			
	PRI_T5. Evaluate (qualitatively or quantitatively) each TD			
	item from the TD backlog according to the defined scenario,			
	technologies, and/or strategy for TD prioritization. Besides,			
suc	this evaluation should be performed in the defined milestones,			
ratic	according to team members' decisions.			
n Ite	Recommendations (R):			
lutic	R1_PRI_T5. If the Scenario of TD Prioritization 1 was defined as			
Evo.	relevant to the moment, select only those TD items associated			
Development and Evolution Iterations	with the features planned for the next iteration/release to be			
nent	evaluated. If applicable, identify the relationship between TD			
opir	items from backlog vs. features from the previous iteration and			
evel	features from the last iteration vs. the features planned for the			
О	next iteration to support the selection of TD items to be evaluated.			
	R2_PRI_T5. Suppose the Scenario of TD Prioritization 2 was			
	defined as relevant to the moment. In that case, all TD items from			
	the backlog should be (re) assessed.			

project members can define and adopt technologies to adequate order prioritization of repayment of TD items.					
R3_PRI_T5. Identify and consider the dependence among the TD selected for prioritization if appropriate.					
R4_PRI_T5. The main output of this activity should be a list of prioritized TD items to be paid.					
NOTES:					

PRI 2. Define and use specific SE technologies to prioritize TD items:

REPAYMENT OF TD ITEMS

REP_1. Define and use specific SE technologies to repay TD: project 'members can define and adopt specific SE technologies to proper repay TD items.

mem	bers can define and adopt specific SE technologies to prope	er repay TD items.			
		To Do	Done	N/A	
	REP_T1. Design a strategy to repay TD items, considering the defined milestones, efforts, and technologies to perform this action. Recommendations (R):				
	R1_REP_T1. Define how each TD type can be repaid. For example, Refactoring can be adopted to repay Code or Design debts; Testing Planning can be assumed to repay Test debts related to a lack of test cases. Then, some SE activities and/or technologies can be established to repay specific TD types.				
ions	R2_REP_T1. Establish the number of efforts/hours allocated to repay TD items. For instance, about 10% percent of the hours from a project or each iteration can be saved to repay TD items. It should consider the project's schedule.				
Planning Iterations	R3_REP_T1. Establish the proper moments (milestones) at which team members must repay TD items (i.e., in specific project iterations or all project iterations). For instance, the prioritized and selected TD items can be repaid in all project iterations according to the established number of efforts/hours for this purpose.				
	R4_REP_T1. When applicable, define specific team members or profiles responsible for repaying the TD items.				
	REP_T2. Identify and define SE technologies that can be used to support the repayment of TD items. Recommendations (R):				
	R1_REP_T2. Look for specific SE technologies proposed for TD repayment or proper SE technologies that can be used to support the prioritizing of TD items. It should consider mainly the SE technologies adopted in the project that also can be used to repay different TD types. See the list of some such technologies here.				

❖ TDM GUIDELINES – SECTION 04

REP_2. Perform proper actions to repay TD: project 'members should perform appropriate actions to repay those TD items prioritized, according to the designed strategy of TD repayment.

		To Do	Done	N/A
tions	REP_T3. Identify and select the TD items to be paid from			
Itera	those prioritized in the backlog. Recommendations (R):			
Planning Iterations	recommendations (iv).			
Pla	R1_REP_T3. Consider the number of efforts/hours established			
	to repay TD items in the project.			
Development and Evolution Iterations	REP_T4. Perform proper actions to repay each TD item. It should consider the defined strategy and technologies to repay.			

NOTES:	

DOCUMENTATION OF TD ITEMS

DOC_1. Define and use specific SE technologies to document TD: project members can define and adopt particular SE technologies to support the documentation of TD items.

aocu	mentation of 1D items.			
		To Do	Done	N/A
	DOC_T1. Identify and define SE technologies that can be used			
	to support the documentation and communication of TD			
	items.			
l s	Recommendations (R):			
Planning Iterations	R1_DOC_T1. If relevant, use the proposed Artifact 5 (Template			
Itera	for documenting TD items). This template can be tailored or			
ing	instantiated to other artifacts/tools used in the project's context,			
lanı	such as a worksheet.			
	R2_DOC_T1. Look for specific SE technologies proposed for TD			
	documenting or proper SE technologies that can be used for this			
	purpose. These technologies should have the potential to inform			
	stakeholders about the existing TD items in the project. See the			
	list of some such technologies here.			
und				
ent a	DOC_T2. Adopt the defined SE technologies to support the			
Development and Evolution Iterations	documentation and communication of TD items.			
evelo				
De				

DOC_2. Register and Communicate information regarding TD items and decisions about them: information about TD items should be registered and communicated to stakeholders to make the management of such debts more effective.

		To Do	Done	N/A
	DOC_T3. Register information of each TD item from the			
	backlog to support decision-making. Some relevant			
	information about TD items to be registered is its data of			
suc	occurrence, intentionally, type, identified causes, potential			
ratic	impacts, compromised internal quality attributes, estimated			
ı Ite	costs (principal, interest, and total), measured criticality,			
utio	estimated priority, possible scenarios' changes, and status.			
Svolı	Recommendations (R):			
nd F	R1_DOC_T3. If relevant, use the proposed Artifact 5 (Template			
e ut a	for documenting TD items). To drive the documentation of each			
pme	TD item.			
Development and Evolution Iterations	R2_DOC_T3. Use the defined technologies to document TD			
De	items.			
	DOC_T4. Update, when applicable, the information about			
	each unpaid TD item. For instance, it can be done in each			
	project's iteration for those outstanding TD items.			
	-			

DOC_2. Register and Communicate information regarding TD items and decisions about them: information about TD items should be registered and communicated to stakeholders to make the management of such debts more effective. DOC_T5. Communicate to the stakeholders the existence of TD items. Recommendations (R): R1_DOC_T5. Use the defined technologies to communicate to the stakeholders the existence and information about TD items. Besides, TD items can be communicated to stakeholders at technical project meetings and reported using tools for management and communication adopted in the project.

NOTES:	

MONITORING OF TD ITEMS

MON_1. Define and use specific SE technologies to monitor TD: project members can define and adopt particular SE technologies to support the monitoring of TD items.

		To Do	Done	N/A
Iterations	MON_T1. Identify and define SE technologies that can be used to support the monitoring of TD items. Recommendations (R):			
Planning Iterations	R2_MON_T1. Look for specific SE technologies proposed for TD monitoring or proper SE technologies that can be used for this purpose. See the list of some such technologies for TD monitoring here.			
Development and Evolution Iterations	MON_T2. Adopt the defined SE technologies to support tracking TD items during the project's phases.			

MON_2. Define and use specific indicators and metrics to monitor TD: project members can define and adopt indicators and metrics to help them monitor TD items.

		To Do	Done	N/A
	MON_T3. Identify and define indicators and/or metrics that can be used to monitor TD items during the project's phases. Recommendations (R):			
Planning Iterations	R1_MON_T3. Established which and how such indicators and/or metrics can be estimated and used to support the decision-making. Examples of indicators are total of TD; a total of TD by type and/or context of occurrence; a total of TD treated; percentage of TD by type; percentage of TD by iteration; a total of estimated principal and interest; and total of TD by causes. These indicators can be associated with the software products, their components, or the project's iterations. It also includes defining proper moments in the project for using such indicators.			
Development and Evolution Iterations	MON_T4. Adopt the defined indicators and metrics for monitoring TD items to help team members make decisions about such debts.			

❖ TDM GUIDELINES – SECTION 04

MON_3. Track continuously TD items: TD items should be tracked continuously throughout the development and evolution of software products.

cont	continuously throughout the development and evolution of software products.					
		To Do	Done	N/A		
	MON_T5. Track continuously the occurrence of TD items in					
	the project. Use all defined actions, criteria, and technologies					
	to identify, measure, prioritize and monitor TD items. Then, in					
	each project's iteration, the following actions can be carried					
	out:					
	Recommendations (R):					
	R1_MON_T5. Identify the existence of new TD items.					
	R2_MON_T5. Reassess – (re)estimate, (re)prioritize, and update					
su	(do information about the pendent and paid TD items.					
Development and Evolution Iterations	R3_MON_T5. Analyze the indicators related to TD items against					
Ite1	the whole software product or its components to help team					
ltion	members in decision-making.					
yolı	Question for the selected scenario of TD Prioritization 1: Are					
l di	there TD items that could impact the Important features planned					
nt a	for the next iteration/release? Then, should some debt be paid					
bme	down at the same time? If so, how much, and which items should					
velo	be paid?					
Ď	Question for selected Scenario of TD Prioritization 2: Are TD					
	items increasing or decreasing for a software product or one of					
	its components? Are there enough TD items to justify devoting					
	resources to paying it down?					
	MON_T6. Use visualization mechanisms to support tracking					
	TD items and make them explicit to stakeholders.					
	Recommendations (R):					
	R1_MON_T6. Plot aggregated indicators/measures over time to					
	support the analyzing trends about TD items.					
	R2_MON_T6. Use graphs and dashboards to summarize the					
	aggregated information about TD items					

Jeronimo and Travassos (2022)

NOTES:	

CONCLUSION

Summary Results

The total of marked practical actions in the guidelines indicate:

Compliance with TDM Guidelines Items				
Macro Activities	TO DO	DONE	NOT APPLICABLE	
Prevention				
Identification				
Measurement				
Prioritization				
Repayment				
Documentation				
Monitoring				

Important Notes

- 1. Depending on the project plan, revisit the practical actions provided in TDM Guidelines and make the necessary adjustments to combine them with actions adopted to deal with internal software quality issues.
- 2. The practical actions provided in TDM Guidelines also can be used to support the teams in performing actions related to the maintenance and evolution of software products.

FURTHER INFORMATION

Contacts

For questions or suggestions, please contact helvio.jeronimo@ifrj.edu.br, jeronimohjr@cos.ufrj.br, or ght@cos.ufrj.br.

Institutions and Fundings

The TDM Guidelines were structured into the context of a doctoral research in the ESE-Group of the PESC/COPPE/UFRJ. The Coordenação de Aperfeiçoamento de Pessoal de Nível Superior – Brasil (CAPES) – Finance Code 001, and the Instituto Federal de Educação, Ciência e Tecnologia do Rio de Janeiro (IFRJ) partially supported this research. Helvio J. Junior is Professor at IFRJ. Professor Travassos is a CNPq Researcher (304234/2018-4) and CNE Faperj (E-26/201.170/2021).













Related References to TDM Guidelines

About the Perspective on TD and its Management

• Junior, H. J., & Travassos, G. H. (2022). Consolidating a Common Perspective on Technical Debt and its Management Through a Tertiary Study. Information and Software Technology, 106964. Link: https://doi.org/10.1016/j.infsof.2022.106964.

About the Software Industry Perception of TD and its Management and Supporting Technologies

- Silva, V., Jeronimo, H., & Travassos, G. H. (2018). Technical debt management in Brazilian software organizations: a need, an expectation, or a fact? Link: https://doi.org/10.1145/3275245.3275267.
- Silva, V. M., Junior, H. J., & Travassos, G. H. (2019). A taste of the software industry perception of technical debt and its management in Brazil. Link: https://doi.org/10.5753/jserd.2019.19.
- Apa, C., Solari, M., Vallespir, D., & Travassos, G. H. (2020). A Taste of the Software Industry Perception of Technical Debt and its Management in Uruguay: A survey in software industry. Link: https://doi.org/10.1145/3382494.3421463.
- Apa, C., Jeronimo, H., Nascimento, L. M., Vallespir, D., & Travassos, G. H. (2020). The perception and management of technical debt in software startups. Link: https://link.springer.com/book/10.1007/978-3-030-35983-6.